

Two-Factor Authentication and PACS Access Outside WA Health Network

Images and reports are available to all authorised clinicians using InteleRad applications. These can also be accessed from workstations outside the WA Health network using a desktop or mobile web browser, or a streamlined iOS app. Upon first access, users will be prompted to set up Two-Factor Authentication (2FA).

Note: If you have not been provisioned for access to InteleRad please **Log a Request** on the ICT Service Portal using the eHFN-030 form located <u>here</u>.

Setting up 2FA

Screenshot	Instruction		
2FA adds a layer of security to your account by requiring a second step of verification when you attempt to log in. In addition to your he number and password, you will also need to enter a verification code that is generated by an authentication app.			
Note: If you already have an authentication app installed on a device, you can create a new account in the app for use with your InteleRad application.			
Access InteleRad Application via web browser			
Launch InteleConnect	Enter the application URL in your web browser. <u>https://wahpacs.health.wa.gov.au/</u>		
Government of Western Australia Department of Health WA Health PACS Login he123456 	Log in using your HE number and Windows password. The two-factor authentication setup dialog appears.		
Install Authenticator App and Account			
	If you do not have an authentication app installed on a device, you can:		
INSTALLER LINK	 a. Install one of the authentication apps provided in the Installer Link on the two-factor authentication setup dialog. b. Use another app of your choice installed from your mobile app store. 		

Note: WA Health does not have a preferred authenticator app for this functionality. The two-factor authenticator set up dialog currently provides links to *Authy*, *Duo Mobile* and *Google Authenticator*.

BJ2MKMNYM7. NL	In the authenticator app, add an Account Name . This can be free text however WAHPACS is a logical naming convention. Scan the QR code that appears in the two-factor authentication set up dialog or copy and paste the key .
WAHPACS 099 559	The authenticator creates a new account for your InteleRad application.
1. Enter your security code. The authentication app will provide you with a unique security code. Enter that code below. Enter Code Enter Code	In the two-factor authentication setup dialog, enter the verification code that appears in the authentication app.
VERIFY CODE	Press Verify Code to complete two-factor authentication setup and launch InteleRad application.
Note: InteleConnect will default to the Notifications screen however the user can search for a patient using the browse icon and access images and reports.	

iOS Application

Access InteleRad application via iOS app		
Control	Install the iOS app .	
Note: InteleConnect EV is currently only available on iOS. Android users will need to use a web browser to access the application.		
Cancel New Account Done Name WA PACS Image: Constraint of the second seco	Add a new account with the following details: Name: WA PACS Server: wahpacs.health.wa.gov.au Username: heXXXXXX Password: Windows password	
Covernment of Western Australia Department of Health WA Health PACS Login he123456 he123456 Forgot Password?	Log in using your HE number and Windows password.	
WA PACS Image: Comparison of the WA Huatt Authorised Users Only: Welcome to the WA Huatt PACS: Login to wave meaded imaging and sociate meader Image: Connect: V Login to wate Sign in with Two-Factor Authentication Sign in with Two-Factor Authentication Two-factor authentication adds an additional layer Two-factor	The Sign in with Two-Factor Authentication setup dialog appears.	
Interventional autometrication and start additional signer of actuary to your account. If your password in componentiated or station, only you can log in to your account. I. Enter your security code. The authentication acto will provide you with a unique security code. Enter that code below. Enter Code Enter Code VERIEY CODE	Access the authenticator app and copy the verification code. Enter in the login screen and select Verify Code .	

Note: You will need to **re-authenticate every 24 hours** per application. The authentication period represents the expiry date on the authentication between PACS and the web browser.

Screenshot	Instruction
https://wahpacs.health.wa.gov.au/	Open the InteleConnect application via the web browser https://wahpacs.health.wa.gov.au/
WA PACS Authorised Users Only: Walcome to the WA Healt DACE Commended Imaging and access result Imaging and a	Sign in using your HE number <i>heXXXXX@health.wa.gov.au</i> and your Windows password.
WA PACS Authorised Users Only: Welcome to the WA Health PACS: Login to view medical imaging and access results. Image: Comparison of the WA Health PACS: Login to view medical imaging and access results. Image: Comparison of the WA Health PACS: Login to view medical imaging and access results. Image: Comparison of the WA Health PACS: Login to view medical imaging and access results. Image: Comparison of the WA Health PACS: Login to view medical imaging and access results. Image: Comparison of the WA Health PACS: Login to view medical imaging and access results. Image: Comparison of the WA Health PACS: Login to view medical imaging and access results. Image: Comparison of the WA Health PACS: Login to view medical imaging and access results. Image: Comparison of the WA Health PACS: Login to view medical imaging and access results. Image: Comparison of the WA Health PACS: Login to view medical imaging account. Image: Comparison of the WA Health PACS: Login to view medical imaging account. Image: Comparison of the WA Health PACS: Login to view medical imaging account. Image: Comparison of the WA Health PACS: Login to view well a comparison of the WA Health PACS: Login to view Health PACS: Loginto view Health	You will be prompted for a Two-Factor Authentication (2FA) security code.

Accessing InteleConnect – existing 2FA account

Enter Code	Browse to the authenticator application on your mobile device and: a. Copy and paste verification code to the iOS app or mobile device browser.
	OR
VERIFY CODE	 b. Type the verification code into the desktop web browser.
	Select Verify Code

Accessing InteleViewer – existing 2FA account

Screenshot	Instruction	
Note: If launching InteleViewer from inside the web browser, the session information from the server is passed onto IV when launched.		
Edit Bookmarks	Select Edit Bookmarks to add the required Server URL for external access.	
Server Bookmarks	Select Add to create a New Bookmark	
Protect Bookmark	https://wabpacs.bealth.wa.gov.au	
✓ Use Custom Server Name Name: WA Health External	M Use Custom Server Name:	
Advanced Ok Cancel	WA Health External	
WA Health External Username: he123456 Password: ******** Forgot Password	Sign in using your HE number heXXXXX@health.wa.gov.au and your Windows password. <i>Click Cancel at any Windows Security Alert</i> <i>Windows Defender pop ups.</i>	

Two-Factor Authentication Sign in with Two-Factor Authentication Two-factor authentication adds an additional layer of security to your account. If your password is compromised or stolen, only you can log in to your account. Enter your security code. The authentication app will provide you with a unique security code. Enter that code below. VERIFY CODE	You will be prompted for a Two-Factor Authentication (2FA) security code.
659879 VERIFY CODE	 Browse to the authenticator application on your mobile device and: a. Copy and paste verification code to the iOS app or mobile device browser. OR b. Type the verification code into the desktop web browser. Select Verify Code

Additional Resources and Troubleshooting:

Please note that the below 3rd party integrated components are not expected to work via the external web servers. A full VPN workflow will be required for this.

- TraumaCAD
- Vitrea Advanced
- Vitrea View
- Syngo.via
- Philips Intellispace Portal (ISP)

For additional support please see the following details:

- InteleRad online help file (accessed when inside the WA Health system).
- HSS Clinical Imaging Services Team contactable via 13 44 77 or logging an IT request.