




Two-Factor Authentication and PACS Access Outside WA Health Network

Images and reports are available to all authorised clinicians using IntelRad applications. These can also be accessed from workstations outside the WA Health network using a desktop or mobile web browser, or a streamlined iOS app. Upon first access, users will be prompted to set up Two-Factor Authentication (2FA).

Note: If you have not been provisioned for access to IntelRad please **Log a Request** on the ICT Service Portal using the eHFN-030 form located [here](#).

Setting up 2FA

Screenshot	Instruction
<p>2FA adds a layer of security to your account by requiring a second step of verification when you attempt to log in. In addition to your he number and password, you will also need to enter a verification code that is generated by an authentication app.</p> <p>Note: If you already have an authentication app installed on a device, you can create a new account in the app for use with your IntelRad application.</p>	
<p>Access IntelRad Application via web browser</p>	
<p>Launch IntelConnect</p> 	<p>Enter the application URL in your web browser.</p> <p>https://wahpacs.health.wa.gov.au/</p>
	<p>Log in using your HE number and Windows password. The two-factor authentication setup dialog appears.</p>
<p>Install Authenticator App and Account</p>	
	<p>If you do not have an authentication app installed on a device, you can:</p> <ol style="list-style-type: none"> Install one of the authentication apps provided in the Installer Link on the two-factor authentication setup dialog. Use another app of your choice installed from your mobile app store.

Note: WA Health does not have a preferred authenticator app for this functionality. The two-factor authenticator set up dialog currently provides links to *Authy*, *Duo Mobile* and *Google Authenticator*.

BJ2MKMNYM7. NL



In the authenticator app, add an **Account Name**. This can be free text however **WAHPACS** is a logical naming convention.

Scan the QR code that appears in the two-factor authentication set up dialog or copy and paste the **key**.

WAHPACS

099 559

The authenticator creates a new account for your **InteleRad** application.

1. Enter your security code.

The authentication app will provide you with a unique security code. Enter that code below.

Enter Code Enter Code

In the two-factor authentication setup dialog, enter the **verification code** that appears in the authentication app.

VERIFY CODE

Press **Verify Code** to complete two-factor authentication setup and launch InteleRad application.

Note: InteleConnect will default to the **Notifications** screen however the user can search for a patient using the browse icon and access images and reports.

iOS Application

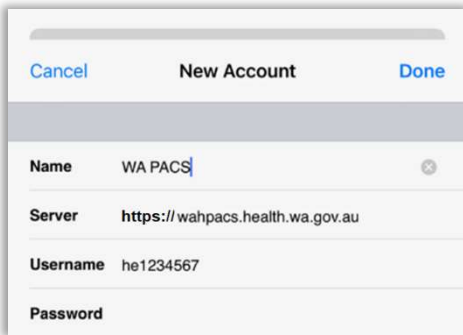
Access IntelleRad application via iOS app



Install the **iOS app**.

Note: IntelleConnect EV is currently only available on iOS. Android users will need to use a web browser to access the application.

iOS



Add a new account with the following details:

Name: WA PACS

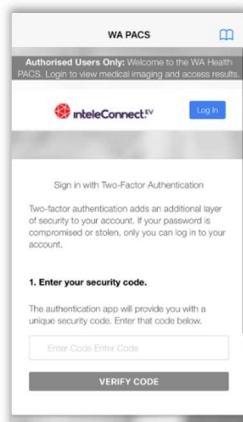
Server: wahpacs.health.wa.gov.au

Username: heXXXXXX

Password: Windows password



Log in using your HE number and Windows password.



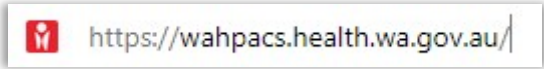

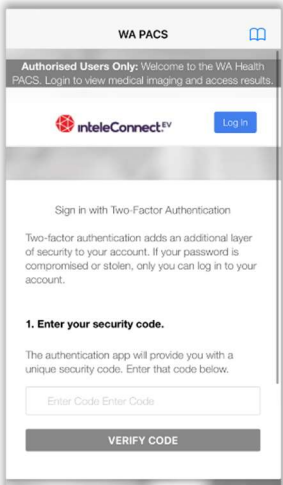
The **Sign in with Two-Factor Authentication** setup dialog appears.

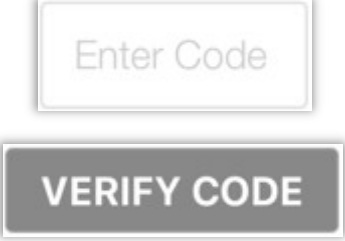
Access the authenticator app and copy the verification code.

Enter in the login screen and select **Verify Code**.

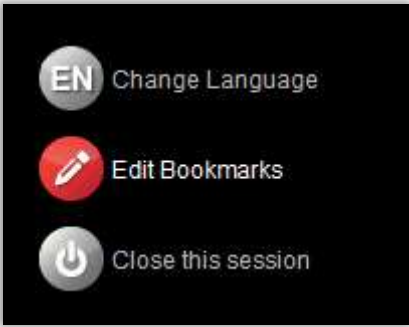
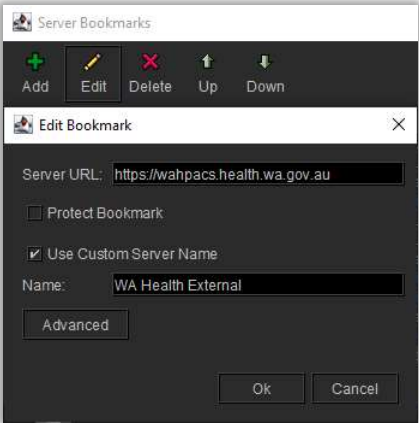

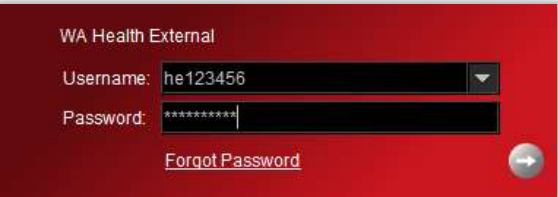
Note: You will need to **re-authenticate every 24 hours** per application. The authentication period represents the expiry date on the authentication between PACS and the web browser.

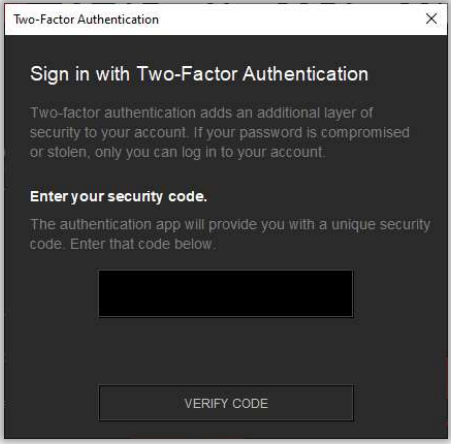
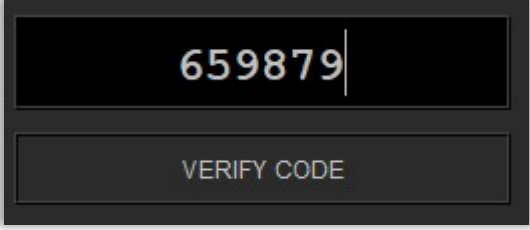
Accessing IntelConnect – existing 2FA account

Screenshot	Instruction
	<p>Open the IntelConnect application via the web browser</p> <p>https://wahpacs.health.wa.gov.au/</p>
	<p>Sign in using your HE number heXXXXXX@health.wa.gov.au and your Windows password.</p>
	<p>You will be prompted for a Two-Factor Authentication (2FA) security code.</p>

	<p>Browse to the authenticator application on your mobile device and:</p> <ol style="list-style-type: none"> Copy and paste verification code to the iOS app or mobile device browser. <p>OR</p> <ol style="list-style-type: none"> Type the verification code into the desktop web browser. <p>Select Verify Code</p>
---	---

Accessing IntelViewer – existing 2FA account

Screenshot	Instruction
<p>Note: If launching IntelViewer from inside the web browser, the session information from the server is passed onto IV when launched.</p>	
	<p>Select Edit Bookmarks to add the required Server URL for external access.</p>
	<p>Select  to create a New Bookmark</p> <p>Server URL: https://wahpacs.health.wa.gov.au</p> <p><input checked="" type="checkbox"/> Use Custom Server Name: WA Health External</p>
	<p>Sign in using your HE number heXXXXXX@health.wa.gov.au and your Windows password.</p> <p><i>Click Cancel at any Windows Security Alert Windows Defender pop ups.</i></p>

	<p>You will be prompted for a Two-Factor Authentication (2FA) security code.</p>
	<p>Browse to the authenticator application on your mobile device and:</p> <ol style="list-style-type: none"> a. Copy and paste verification code to the iOS app or mobile device browser. <p>OR</p> <ol style="list-style-type: none"> b. Type the verification code into the desktop web browser. <p>Select Verify Code</p>

Additional Resources and Troubleshooting:

Please note that the below 3rd party integrated components are not expected to work via the external web servers. A full VPN workflow will be required for this.

- TraumaCAD
- Vitrea Advanced
- Vitrea View
- Syngo.via
- Philips Intellispace Portal (ISP)

For additional support please see the following details:

- IntelRad online help file (accessed when inside the WA Health system).
- HSS Clinical Imaging Services Team contactable via 13 44 77 or logging an IT request.