

IntelePACS & i.CM CPOE

Reference Guide for Requesting Health Practitioners

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1. IntelConnect

Opening IntelConnect



- **IntelConnect** can be found under the **Health Apps** folder under the Windows Start menu. It is a web-based application that will open in Edge.
- **Alternatively:** Navigate to <https://inteleconnect.hdwa.health.wa.gov.au/> in Edge.
- Log-in with your **he-number** and **Windows password**.
- **Note:** If on a shared workstation log-in **DO NOT** allow Edge to save the password.



For access issues or password resets, please contact:
HSS ICT Support on [13 44 77](tel:134477) or **FSH IT Support** on [6152 2222](tel:61522222)

Navigation and Interface

Welcome Reg Ris-Karisma | My notifications | Critical | Patients | Profile | Help | ↗ Log out

| Home Navigation | | |
|-------------------------|-----------------------------------|---|
| Icon | Function | Description |
| <u>My notifications</u> | Notifications Tab | Displays notification types as defined in your profile. |
| <u>Critical</u> | Critical Notifications Tab | Used to display Critical Result: Failsafe Alerts for your patients. |
| <u>Patients</u> | Patient List Tab | Search for patients or create Worklists to find patients which match certain criteria. |
| <u>Profile</u> | Profile Tab | Make changes to your notification settings. Your contact details can only be updated via your HealthPoint profile. |
| Help | Help Button | Click the Help button on any window to bring up contextual help information for the screen you are currently viewing. |
| ↗ Log out | Log Out Button | Click Log Out to end your session. |

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Patients Screen

Patient Search

Search using patient name or UMRN.
Use the drop-down menu to include a date-of-birth.

External Archive

Search for images obtained at certain private radiology clinics.

Sorting

Adjust sort order of the current Worklist.

Worklists

Customised lists based on parameters you have chosen.

The screenshot shows the Patients Screen interface. At the top, there is a search bar for patient name, ID, or accession, with a dropdown menu and a search button. To the right is an 'External Archive' button. Below the search bar is a 'My patients' dropdown menu with options like 'My patients', 'OPH Antenatal', 'SCGH ICU Patients', and 'Scheduled RPH ED'. To the right of this is a 'Date range' dropdown set to 'Last 7 days' and a 'Sort by' dropdown set to 'Most recent'. The main area displays a table of 101 patients found, with columns for patient name, date of birth, urgency, exam type, and date/time. A 'Refresh' button is in the top right of the table area. A 'Worklists' label points to the 'My patients' dropdown. A 'Date/Time' label points to the date and time column. An 'Order Status' label points to the icons in the rightmost column.

Date/Time

Scheduled exams will display the scheduled date and time of the exam. Once imaging is completed, the completed date and time will be displayed.

Order Status

Icons indicate the status of a patient's imaging / reporting.
Hover mouse over icons for a description.

IntelConnect Order Status

| Order Status Icons | | |
|--------------------|------|---|
| Icon | Code | Description |
| | SC | Scheduled: The order has been booked for imaging, or, the patient has presented to the Radiology department. |
| | IP | Patient Arrived / In Procedure: The examination has commenced in Medical Imaging. |
| | CM | Completed: Imaging for the study has been completed with images available to view on PACS (IntelConnect / IntelViewer). |
| | ZA | Dictated: Report drafted. Audio <u>not</u> available for review. |
| | ZY | Preliminary Report: A preliminary report is available (will be pictured alongside icon) |
| | CA | Cancelled: The request has been Cancelled by Radiology. |
| | HD | On Hold. The request has been Received by Radiology. |
| | ZZ | Report Available: A final report is available. |
| | | A Critical Result: Failsafe Alert has been identified and requires action and acknowledgement. |
| | | A Critical Result: Failsafe Alert has been acknowledged. |

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Patient and Exam View

The screenshot shows the IntelConnect EV interface. On the left, there is a search bar with the text "Search patient name, ID, or accession" and a dropdown menu showing "3 results found - (All organizations. All locations)". Below this, a list of patients is shown, including "Battle, Howard Max" with a date of birth of "1935-May-19" and age "82 Y".

The main area displays the exam details for "Battle, Howard Max" (DOB: 1935-May-19 (82 Y), Gender: Male, Patient ID: 1560685478). The exam title is "CR CHEST 2 VIEWS FRONTAL AND LATERAL". The priority is "Unknown", and the accession number is "1835412746". The referring physician is "N/A", the organization is "IMS", and the status is "Unknown". The study date is "2004-Jul-12 09:22 AM" and the radiologist is "Unknown Radiologist".

On the right, there are two thumbnail images: "CR PA (1 image)" and "CR LAT (1 image)".

1. Open the order that you want to view.

2. Click a thumbnail to view the images in IntelConnect Enhanced Viewer.

Imaging View

The screenshot shows the IntelConnect Enhanced Viewer interface. On the left, there is a "Prior studies list" with a pin icon to pin the study to the thumbnail strip. The list includes studies from "Feb 13, 2007" and "Dec 12, 2006".

The main area displays two viewports. The top viewport shows "CR CHEST 2 VIEWS FRONTAL AND LATERAL" with two images: "CR PA" and "CR AP". The bottom viewport shows "ABDOMEN" with two images: "ABDOMEN PA" and "ABDOMEN AP".

Annotations include:

- A yellow star indicates the current study.
- Gray outline indicates a series in an unselected viewport.
- Prior studies are distinguished with a color scheme.
- Yellow outline indicates the selected viewport.

Instructions for navigation:



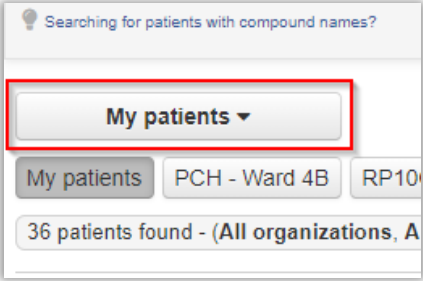

- To view images, drag images from the thumbnail strip to the viewports.
- To navigate through a study, press the **Right Arrow/Left Arrow** key, or move the mouse wheel down/up, to view the next/previous page of series.

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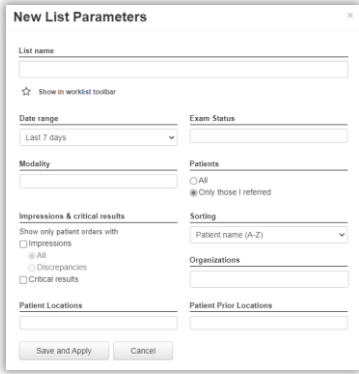
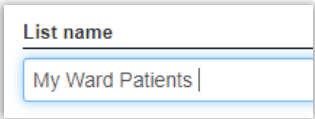
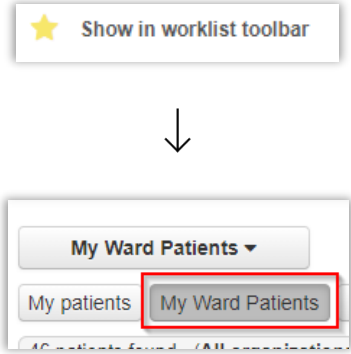

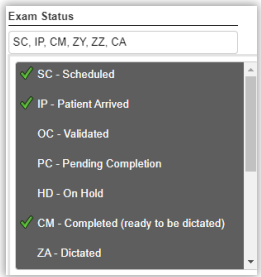
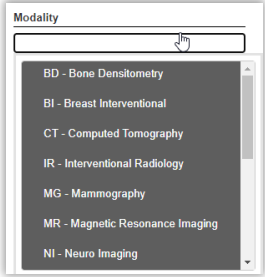
2. Creating a Worklist

Worklists allow you to create customised lists based on parameters that may be of interest to you. Worklist can be tailored to very broad or very specific parameters. Some examples of this are:

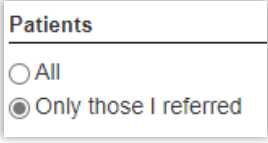
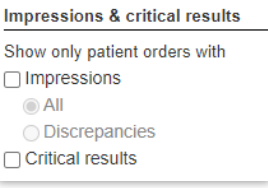
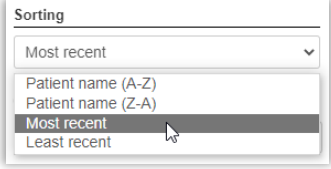
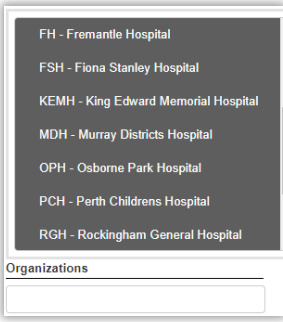


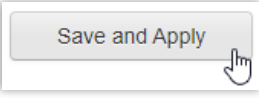
- **All FSH ED Patients**
 - All FSH Emergency with imaging in any order status.
- **My RPH ED Patients**
 - Only show RPH Emergency Department patients with imaging requests you submitted.
- **Patients with imaging – PCH ICU**
 - Only show patients in the PCH Intensive Care Unit that have imaging available to review.
- **Scheduled Patients – OPH Antenatal**
 - Only show patients in the OPH Antenatal ward that have exams scheduled in Medical Imaging. The scheduled date and time of the exam will also be displayed.

| Screenshot | Instruction |
|---|---|
|  | <p>Log in to InteleConnect.</p> |
|  | <p>Click on the 'Patients' tab.</p> |
|  | <p>Click on the Worklist drop-down menu below the search bar.</p> |
|  | <p>Click on 'Create New List.'</p> |

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| | |
|---|--|
|  | <p>'New List Parameters' dialog will appear.</p> |
|  | <p>Give your list a name e.g. "My Ward Patients."</p> |
|  | <p>Enable the 'Show in worklist toolbar' star to 'favourite' the worklist and have it appear on your 'Worklist Toolbar'.</p> |
|  | <p>Choose the date range of studies you are interested in.</p> <p>Note: you can choose time periods ahead of time to look for scheduled exams in Medical Imaging.</p> |
|  | <p>Tick the appropriate 'Exam/Order Status' you wish to see in your Worklist.</p> <p><i>E.g. All exams that are currently Scheduled, In Procedure, Completed, a preliminary report is available, a final report is available.</i></p> |
|  | <p>Choose the Modalities you wish to see.</p> <p>Note: Leave this field blank to see all modalities.</p> |


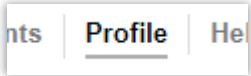
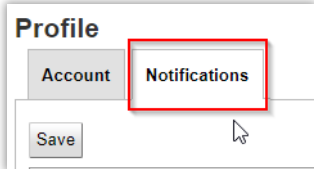
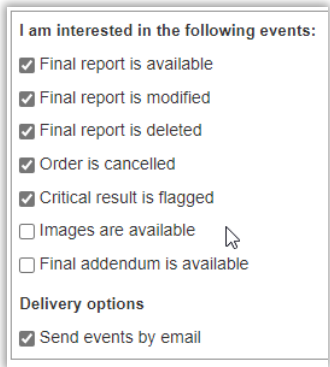
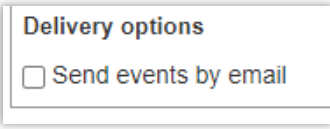
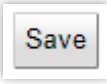
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| | |
|---|--|
|  | <p>Choose if you want to see only patients you have referred or all patients that match the other parameters.</p> <p>Note: Full name must be legibly written on the Imaging Request form for this to function.</p> |
|  | <p>If you want to filter your results to exams which have Critical Results against them, tick the box.</p> <p>Note: Worklists with Critical Results included will display both Acknowledged and Unacknowledged results.</p> |
|  | <p>Use the Sorting field to define how your results will be displayed.</p> <p>Select Most Recent to ensure the most recent examinations appear at the top of the list.</p> |
|  | <p>Select the Organisations relevant to the worklist.</p> <p>Note: this will not filter 'Patient Location' options.</p> |
|  | <p>Use the 'Patient Locations' menu to select any or all of the relevant wards. Select none to include all locations.</p> <p><i>e.g. I want to only see the patients from FSH wards FSEMER and FSEDOP.</i></p> |
|  | <p>Note: 'Patient Prior Locations' is not in use in WA Health so should be left blank.</p> |
|  | <p>Click 'Save and Apply' to store the worklist.</p> |

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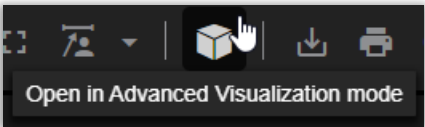
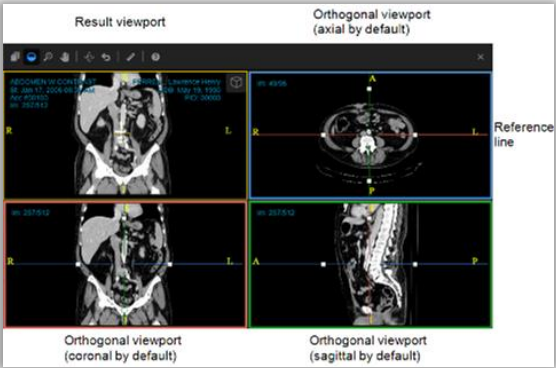
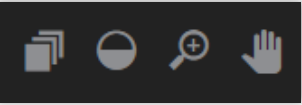
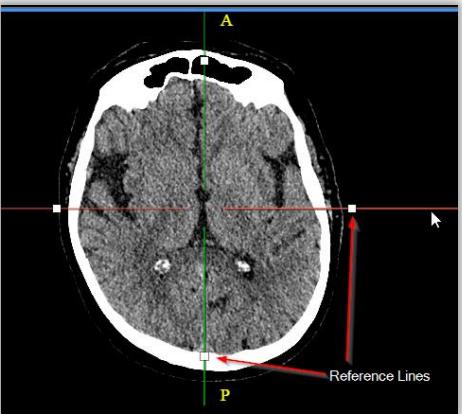

3. Customising the ‘My Notifications’ tab

NOTE: Notifications only function if you have submitted a Medical Imaging request with your **full name** on the request form, or, placed an electronic order under your own account in i.CM.



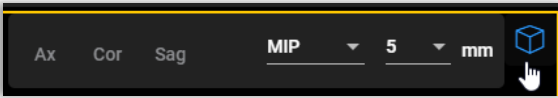

| Screenshot | Instruction |
|---|--|
|  | <p>Log in to InteleConnect.</p> |
|  | <p>Click on the ‘Profile’ tab.</p> |
|  | <p>Click on the ‘Notifications’ sub-tab.</p> |
|  | <p>Select the changes in ‘Order Status’ that are of interest to you.</p> |
|  | <p>It is suggested that you leave the ‘Critical result is flagged’ and ‘Send events by email’ turned on to ensure the Critical Result workflow is followed.</p> |
|  | <p>Click the ‘Save’ button to save your preferences.</p> |

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4. Advanced Visualisation

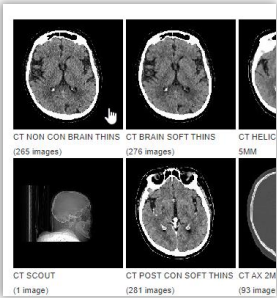

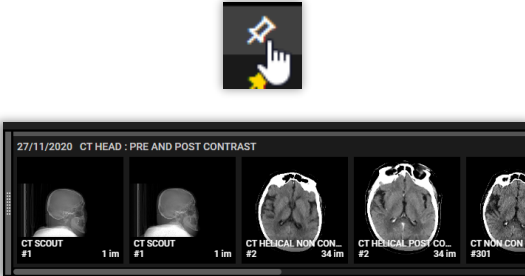
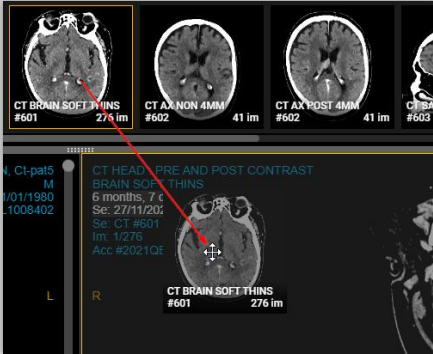
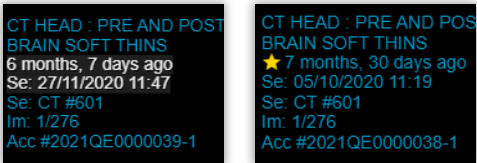
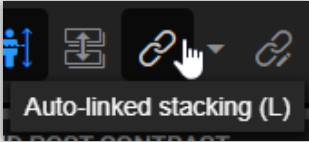
| Screenshot | Instruction |
|---|--|
|  | <p>With a CT or MRI open in IntelConnect Enhanced Viewer, click on the 'Open in Advanced Visualisation Mode' button in the toolbar.</p> |
|  | <p>Images in four Viewports will appear. The Result Viewport in the upper left, and three 'Orthogonal' Viewports surrounding.</p> <p>Manipulations to reference lines made in one Viewport will affect all others.</p> |
|  | <p>Use the various tools to manipulate the individual Viewport images.</p> |
|  | <p>Use the white boxes on the reference lines to rotate the orientation of the images in the other Viewports.</p> |
|  | <p>Click and drag the centre of the cross-hairs to move the centre point for the images in all viewports.</p> <p><i>Note: You can also use the CTRL key and left-click to re-centre on a desired point.</i></p> |

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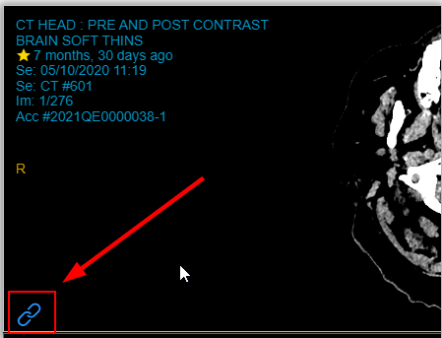
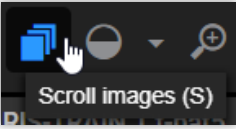
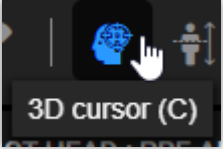

| | |
|---|---|
|  | <p>Using the Oblique Plane tool, you can left click and drag the 'Result Viewport' to rotate the view around your cross-hair in any direction.</p> <p><i>e.g. Centring on a lesion and rotating around to view its surrounding structures</i></p> |
|  | <p>Use the 'Reset All Manipulations' button to revert all viewports back to original state.</p> |
|  | <p>Click on the 3D Cube to display the reconstruction menu for the Result Viewport.</p> <p>From here you can change the plane, type of reconstruction and thickness of reconstruction.</p> |
|  | <p>Exit Advanced Visualisation using the 'X' in the upper right corner of the screen.</p> |

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5. Auto-linked Stacking

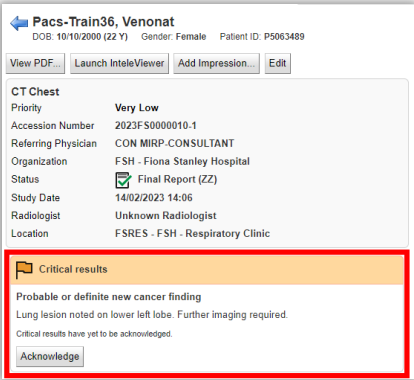
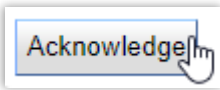
| Screenshot | Instruction |
|---|---|
|  | <p>Open a CT or MRI into InteleConnect Enhanced Viewer.</p> |
|  | <p>The open study will be marked with a star icon. Other studies will be listed in descending date order.</p> |
|  | <p>Use the pin icon to pin that study to the Thumbnail Strip.</p> |
|  | <p>Drag desired series (of the same plane) into the Viewports.</p> |
|  | <p>The date of the studies will be indicated in the upper left of each viewport.</p> |
|  | <p>When all the desired series are open in the Viewports, click on the 'Auto-Linked Stacking' button in the toolbar.</p> |

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|---|---|
|  <p>CT HEAD : PRE AND POST CONTRAST BRAIN SOFT THINS ★ 7 months, 30 days ago Se: 05/10/2020 11:19 Se: CT #601 Im: 1/276 Acc #2021QE0000038-1</p> | <p>Linked studies will have a chain icon appear in the lower-left of the Viewport.</p> |
|  | <p>Scrolling a linked series will scroll all other linked series at the same time.</p> <p>The landmarks visible on each linked viewport should be equivalent.</p> |
|  | <p>To re-centre all linked slices onto a new landmark, activate the '3D Cursor' tool and click on your chosen point of interest.</p> |
|  | <p>When you have finished, click on the 'X' in the upper right of the screen to close Enhanced Viewer.</p> |


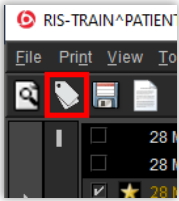
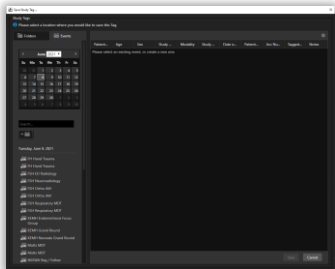
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6. Critical Result: Failsafe Alerts

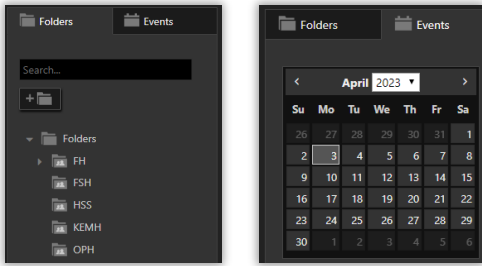
| Screenshot | Instruction |
|--|---|
| <p><i>The following information is general and site-specific guidelines should be followed regarding Critical Result: Failsafe Alerts.</i></p> | |
|  | <p>Access Critical Result: Failsafe Alerts for your patients by clicking on the 'Critical' tab in IntelConnect.</p> <p><i>Note: You can also set up worklists to show all Critical Results for patients on a ward, a specific modality etc. (See: 'Creating a Worklist').</i></p> |
|  | <p>Relevant Critical Results: Failsafe Alerts will be listed.</p> |
|  | <p>Click on the 'Critical Result' link to open the exam screen.</p> |
|  | <p>The Critical Result: Failsafe Alert will appear below the patient information on the exam screen.</p> |
|  | <p>Once you have read the Critical Result: Failsafe Alert and have actioned the information appropriately, click the 'Acknowledge' button.</p> |

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7. Study Tagging from IntelConnect

| Screenshot | Instruction |
|---|--|
|  | <p>Find the exam you wish to Tag.</p> |
|  | <p>Click on the 'Launch IntelViewer' button.</p> |
|  | <p>IntelViewer will begin launching.</p> |
|  | <p>Study will open in context in IntelViewer.</p> |
|  | <p>Click on the 'Tag a Study' button.</p> |
|  | <p>The Tag a Study window will appear.</p> |

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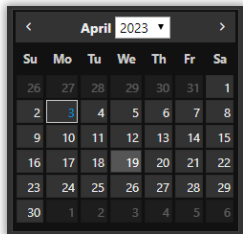
You may choose to tag studies into **Folders** or **Events**. Ensure your team uses the same tagging method for meetings.

Studies tagged into **Events** will only be visible when viewing the **Event** for that date.

Studies tagged into **Folders** will remain until removed.

You can create **Private** or **Public Folders**. Private Folders are only viewable and editable by the creator. Public Folders are viewable and editable by everyone with IntelViewer access.

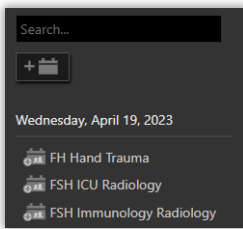
Note: If no appropriate Public Folder exists, contact your local PACS/RIS admin to create one for you. DO NOT create or delete Public Folders.



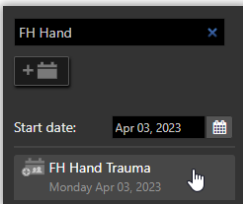
Note: In the proceeding steps, the Event tagging method will be detailed.

Click on the date of your **MDT Meeting / Event**.

Note: Current date will appear in blue.



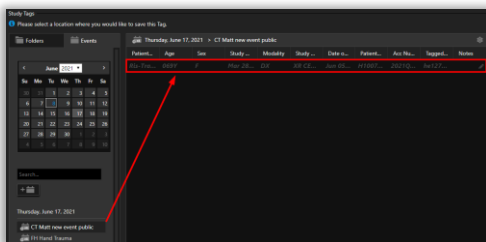
Browse the list of existing events to find your **Event**.



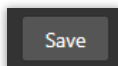
Or, use the search function to find events across multiple dates.

When you find the Event you wish to tag a study into, select it.

Note: If no Event exists, contact your local PACS/RIS admin to create an event for you. DO NOT create your own events.




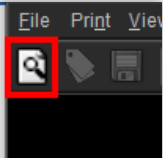
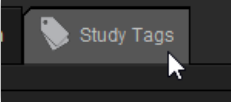
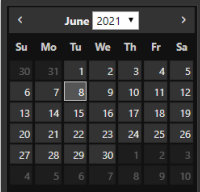


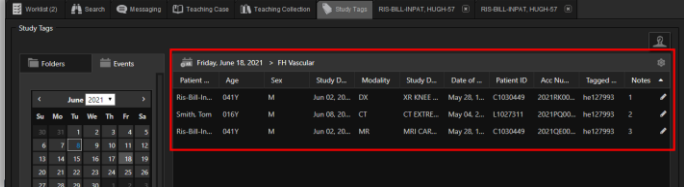
Your tagged study will appear under the selected event on the right side of the screen.



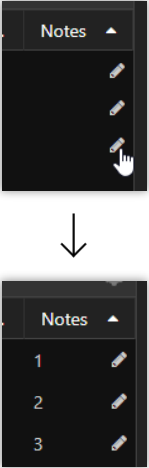

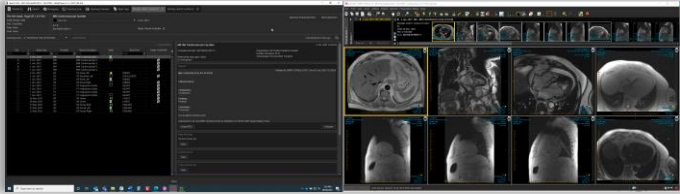
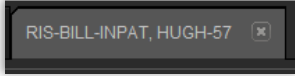
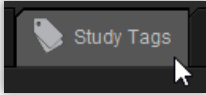

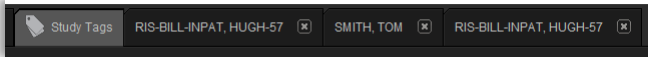
Click **Save** to finish tagging.

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8. Conducting an MDT Meeting using Events


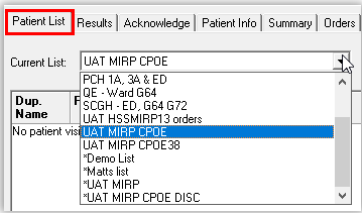
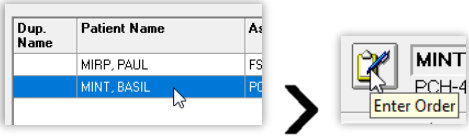
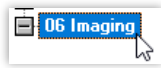
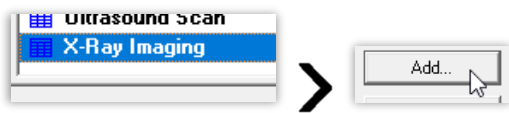
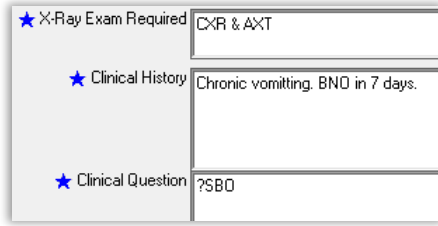

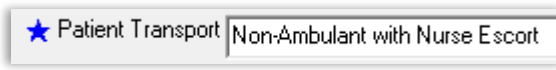

| Screenshot | Instruction |
|---|--|
|  | <p>Open IntelViewer from the Windows Start menu and log-in.</p> |
|  | <p>Click on the Search Tool icon.</p> |
|  | <p>Click on the 'Study Tags' tab.</p> |
|  | <p>Click on the date of your MDT Meeting / Event.</p> |
|  | <p>Select the Event from the list below.</p> |
|  | <p>Alternatively, use the search box to find an Event across all dates.</p> |
|  | <p>The tagged studies for that Event will show on the right-hand side.</p> <p>Sort the studies by clicking on the columns.</p> |

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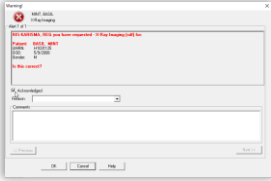
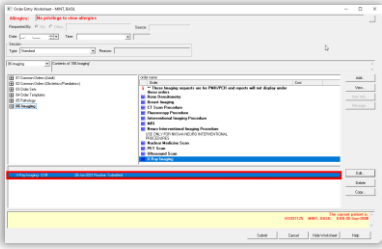
| | |
|---|--|
|  | <p>Custom sorting can be performed by entering sequential numbers into the 'Notes' field.</p> <p>Use the pen icon to create a Note.</p> <p>Click on the Notes column to sort ascending/descending based on the Notes text entered (i.e. 1, 2, 3, etc)</p> |
|  | <p>Double click on a study to open it.</p> |
|  | <p>On dual-screen monitor stations, images will appear on the secondary screen and the Search Tool on the primary.</p> |
|  | <p><i>Note: The open patient will appear in the tabs at the top of the Search Tool window.</i></p> |
|  | <p>To move to your next study, click on the Study Tags tab again.</p> |
|  | <p>Then double click on your next patient to open.</p> <p><i>Repeat until you have completed your MDT list.</i></p> |
|  | <p>You will notice all studies will appear in the tab bar until you close them.</p> |

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9. Requesting Imaging through i.CM CPOE

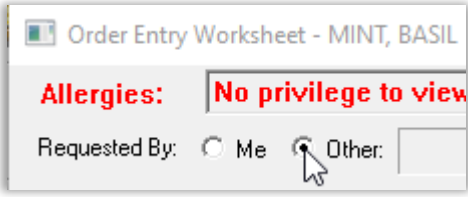
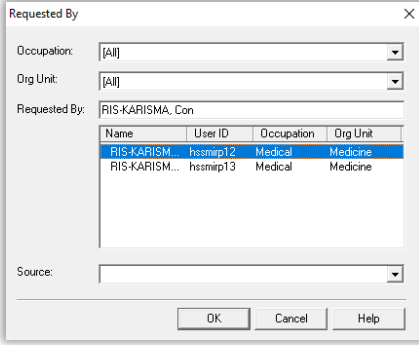
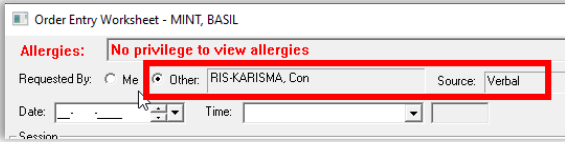
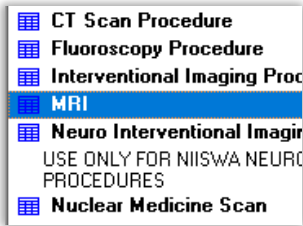
| Screenshot | Instruction |
|---|--|
|  | <p>Log into i.CM using your 'he' number and Windows login password.</p> |
|  | <p>Use the Patient Lists to navigate to the patient that requires an imaging request.</p> |
|  | <p>Select the patient, then click the 'Enter Order' button.</p> |
|  | <p>Click on the 'Imaging' tab.</p> |
|  | <p>Select the modality of imaging you are requesting, then click the 'Add...' button.</p> |
|  | <p>Ensure all appropriate fields are filled out with enough information or the request may be delayed or rejected.</p> <p><i>Note: Fields marked with a blue star are mandatory.</i></p> |
|  | <p>Note: The Patient Pregnant field will be mandatory for females of child bearing capacity.</p> |
|  | <p>'Patient Transport' information is required to ensure appropriate transportation to and from the Imaging department.</p> |
|  | <p>The 'Infection Status' field is used to denote COVID and other precautions to ensure patient handling in the Imaging department is appropriate.</p> |

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| | |
|--|---|
| <p>★ To Be Done As <input type="text" value="Outpatient"/></p> <p>Clinic Date <input type="text" value="12/12/22"/></p> <p>★ Suggested Clinical Timeframe OP <input type="text" value="Before Clinic Date"/></p> | <p>Use the To Be Done As field to indicate the context of the patient at the time the imaging will take place.</p> <p>If the patient is currently an inpatient but you are ordering imaging for a future date when the patient will be an outpatient, select Outpatient. The Outpatient related fields will then become active to allow you to enter the appropriate clinic information.</p> |
| <p>Interpreter Required <input type="checkbox"/></p> <p>Language Spoken <input type="text" value="Deaf - AUSLAN"/></p> | <p>When 'Interpreter Required' is ticked the 'Language Spoken' free-text box becomes active. Include any communication limitations such as deafness or blindness.</p> |
| <p>★ Referrer Contact No. (Mob Preferred) <input type="text"/></p> | <p>Ensure your 'Referrer Contact No.' is accurate as Radiology may call you if they need to clarify information on the request. This will ensure imaging is not delayed or the request rejected.</p> |
| <p>★ Consultant in Charge <input type="text" value="SMITH, JOHN"/></p> | <p>Include the full name of the supervising consultant for this patient. This will ensure accurate processing of the order in the Imaging department.</p> |
| <p><input type="button" value="OK"/></p> | <p>Click the OK button when you have filled out all the necessary fields.</p> |
|  <p><input checked="" type="checkbox"/> Acknowledged</p> | <p>On the 'Warning!' pop-up window, you must check the patient details and imaging you have requested is correct.</p> <p>Confirm by ticking the 'Acknowledged' checkbox and OK to continue.</p> |
|  <p>X-Ray Imaging - CXR 28-Jun-2021 Routine Submitted</p> | <p>You will be taken back to the 'Order Entry Worksheet.'</p> <p>Your order will be listed below.</p> |
| <p><input type="button" value="Edit.."/></p> <p><input type="button" value="Delete"/></p> | <p>With an order selected, you can Edit or Delete it.</p> |
| <p><input type="button" value="Submit"/></p> | <p>When you are ready to submit the order, click 'Submit'.</p> |

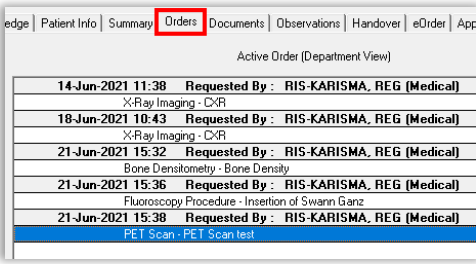
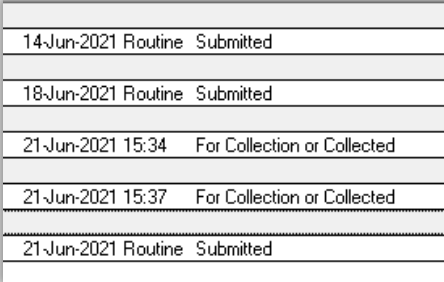
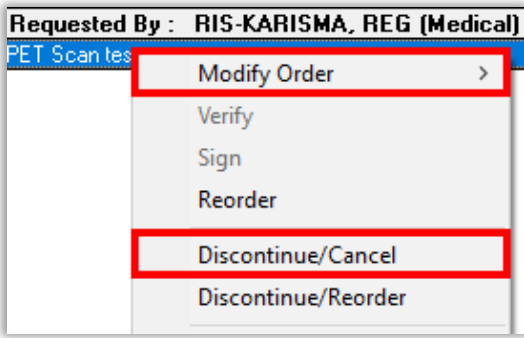
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10. Requesting Imaging through i.CM CPOE – On Behalf of Another Practitioner

| Screenshot | Instruction |
|---|--|
|  | <p>On the 'Order Entry Worksheet,' under the 'Requested By:' section, click the 'Other:' option.</p> |
|  | <p>The 'Requested By' pop-up window will appear. Start typing the name of the practitioner you are requesting on behalf of, then tap the Tab key. Ensure you enter the means by which you were given approval to do so under the 'Source' field. e.g. verbal.</p> |
|  | <p>The practitioner you are requesting on behalf of will now appear in the 'Requested By' section of the 'Order Entry Worksheet'.</p> |
|  | <p>Continue with placing an Imaging order as per previous instructions.</p> |

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11. Checking Status of i.CM CPOE Requested Imaging

| Screenshot | Instruction |
|--|--|
|  | <p>Within i.CM, click on the Orders tab to see the current orders (imaging and otherwise) for the patient you have selected.</p> |
|  | <p>To the right of the screen is the current status of the orders.</p> <p>See below for their relative radiology meanings.</p> |
|  | <p>If the order is still in the 'Submitted' stage, you can Edit the order by right-clicking and selecting 'Modify Order > Requested by Me'.</p> <p>To delete the order. Right-click the order and select 'Discontinue/Cancel'.</p> |

| i.CM Status | Relative Medical Imaging Meaning |
|------------------------------------|--|
| Submitted | <ul style="list-style-type: none"> Order has been sent to Medical Imaging for processing. Order can still be edited and cancelled by a practitioner in i.CM. |
| For Collection or Collected | <ul style="list-style-type: none"> Order has been processed into a request in Medical Imaging. Order can still be cancelled by calling Medical Imaging (if imaging has not already begun). |
| At Least 1 Final Result | <ul style="list-style-type: none"> Order is complete. Final report and imaging is available to view. |
| Cancelled by Performing Department | <ul style="list-style-type: none"> Order has been rejected or cancelled by Medical Imaging. |
| Cancelled | <ul style="list-style-type: none"> Order has been cancelled by a practitioner. |
| Corrected Results | <ul style="list-style-type: none"> Report Addendum in RIS <u>or</u> Report Withdrawn in Medical Imaging. |

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For eLearning and further information, visit the MIRP hub:



<https://wahealthdept.sharepoint.com/sites/hss-customer-ict-mirp>

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